



Making a positive difference  
for energy consumers

Aidien Limited,  
International House,  
1 St. Katherine's Way,  
London, United Kingdom,  
E1W 1YL

Direct Dial: 020 3263 9629  
Email: [flexibility@ofgem.gov.uk](mailto:flexibility@ofgem.gov.uk)

Date: 30 April 2026

Dear Chris Storey,

**Approval letter for Aidien Limited's Distribution Flexibility Services Procurement Statement as part of the requirements of Electricity Distribution Standard Licence Condition (SLC) 31E.**

Thank you for submitting your letter and the Distribution Flexibility Services Procurement Statement for review and approval. With this letter, the Authority<sup>1</sup> acknowledges that your Company does not intend to procure Distribution Flexibility Services ('flexibility services') from 1 April 2026 to 31 March 2027.

In our [guidance](#) published on 20 March 2024, we defined the key reporting requirements we expect licensees to report on to meet the conditions set out within Electricity Distribution Standard Licence Condition 31E. We also reiterated the requirements of SLC C31E.10 that, should a licensee not intend to, or reasonably expect not to, procure or use flexibility services in the following regulatory year, the licensee must notify this decision to the Authority in writing. You are under an obligation under SLC C31E.12 and C31E.13 to notify the Authority should there be changes to your flexibility procurement plans over the year.

SLC 31E ensures that DNOs and IDNOs must procure flexibility services, when it is economic and efficient to do so, and to run efficient and safe electricity distribution networks. Based on evidence presented in your statement, we accept your Company's position not to procure flexibility in 2026/27.

---

<sup>1</sup> The Gas and Electricity Markets Authority. Ofgem is the Office of the Authority. The terms "Ofgem" and "the Authority," "we" and "us" are used interchangeably in this letter.

OFFICIAL

Where your Distribution Flexibility Services Procurement Statement contains any confidential or private information, please provide to us a redacted version by 3 May 2026, which will be published on our website. Companies must publish their statement on their website as stated under Condition 31E.15.

Should you have any questions, please contact our Flexibility inbox ([flexibility@ofgem.gov.uk](mailto:flexibility@ofgem.gov.uk)).

Yours faithfully,

**Francis Mosley**

Head of Decentralised Energy Systems

**For and on behalf of the Authority**